

Guest Services Directory

written by John Mueller | June 22, 2020

Dear Guests,

Welcome to the Keweenaw Mountain Lodge. It is our pleasure to have you stay with us during your visit to the Keweenaw. The Keweenaw is a wonderful place to visit, accommodating all types of outdoor adventurers. Take advantage of the great outdoors here at the lodge with a round of golf, a leisurely hike or a ride on the trails during our Spring, Summer and Fall season. Try out the snow shoeing and cross country skiing trails during our beautiful winter season. Enjoy a nice meal from the lodge restaurant or a delicious speciality coffee from our Little Cabin Cafe. With beautiful views of Brockway Mountain and a short distance to Lake Superior, there's always fun to be had by all.

The entire team here at the Keweenaw Mountain Lodge would like to extend a warm welcome to you and hope your stay with us is fun, joyous and adventuresome.



On this page you will find info or links to information related to your stay.

[View Check-in / Check-out Times and Procedures](#)

[View Lodging Policies](#) : Our lodging policies have information about Wifi connection, non-smoking, and pets

[View Property Map](#): Find the location of your cabin on the property

Each cabin is a little different from the others. You can view your cabin layout and find out the amenities in your specific cabin, such as mini-fridges, coffee maker, coffee, and more. View cabin layout, pictures of the cabin, and a list of amenities for your specific cabin.

In case of an emergency: If there is an emergency, we do have an emergency button at the front door of the Lodge. You press that button and you will be connected to a 911 attendant who can dispatch the necessary emergency crews (e.g. EMS, Fire, Police).

What we don't have: We do not have cable TVs, kitchens, microwaves, air conditioners or phones in our cabins. If you have medical needs, we can provide a microwave for you on a case-by-case basis.

Heating and Cooling: We have furnace and/or electric baseboard heating, as well as fireplaces. For the furnace heating, we have Nest thermostats (see Nest operating instructions). For the electric baseboard heating, we have MySa thermostats (see MySa operating instructions). Firewood and kindling are provided and stocked prior to arrival and refilled as needed (see How to Start a Fire). Gas and wood fireplaces – depending on the cabin reserved. In addition, we have Mr. Heater Big Buddy indoor propane heaters in the cabins (*winter season*) or they can be picked up at the front desk (*non-winter season*).

We do not have air conditioners in the cabins. However, we do provide box fans upon request (*ask for a fan at the front desk*).

Dining Room, Bar, Cafe, and Take-out: We have a dining room, a bar, and cafe on premise. As well, you can also order take-out and request “Cabin Service.” If requested, we will deliver your food to your cabin. All registered lodging guests receive a

breakfast burrito and drip coffee everyday of their stay.

Come and enjoy a meal at the Lodge. We are currently offering Take-out and counter service available at the Little Cabin Cafe window. Dinner is available . Each of our food and beverage operations are unique with their style. Check our Dining section online for hours of operation, current and past menus. Place food orders online by clicking on the Take Out Menu and selecting Order online or place an order by phone at 906-289-4403 ext. 3.

View Dining Service Hours of Operation, Dine-In Menu, and Take-Out Menu.

Private Dinners for Lodging Guests: If you are a Lodging Guest, and you are staying during a night at the resort when our dining room is not open for dinner, you can request a private dinner prepared by the Lodge's chef. Call 906-289-4403, ext 3.

Area Restaurant options available:

Click on the following restaurants for more information & hours of operation and menu options (listed alphabetically):

- Eagle Harbor Inn (*Eagle Harbor*)
- Fitzgerald's (*Eagle River*)
- Glacia Tavern (*Mohawk*)
- Harbor Haus (*Copper Harbor*)
- Jansen's Fish Market & Bakery (*Copper Harbor*)
- Lake Effect Bar & Grill (*Copper Harbor*)
- Log Cabin Bistro at Mt. Bohemia (*Lac le Belle*)
- Mariner North (*Copper Harbor*)
- Slim's Cafe (*Mohawk*)
- Tamarack Inn (*Copper Harbor*)

Outdoor Activities: The Keweenaw Mountain Lodge is located on a 178 acre property surrounded by wilderness at the top of the

Keweenaw peninsula. As such, the resort and the surrounding area offers a multitude of outdoor activities, including golf, mountain biking, hiking, trail running, disk golf, and sea kayaking during the summer months, and snow shoeing and cross-country skiing during the winter months.

If you have any questions about the outdoor activities, you can contact us via online chat (link found in the bottom left corner of the screen, and when prompted which department to talk to, select the "Outdoor Activities" department). Or you can email or call us at 906-289-4403, ext 4.

Got Dirt? Mountain biking is thrill ride up and down the hills, taking the berms and enjoying the outdoors but our bikes can take a beating and could use a cleaning from time to time. We have a bike wash and fix station here at the lodge to help you maintain your gear for all the adventures to be had in the Keweenaw. Driving past the main lodge you will see the bike station next to our pole barns with extra parking for those just coming up to enjoy a ride through the wilderness.

Events: At the Keweenaw Mountain Lodge, we can host a variety of different events. With our 6,000 square foot banquet / conference center, restaurant / bar / kitchen, and lodging, we can host a wedding for a weekend, a couple hour lunch meeting, corporate retreats, or a meeting/dinner banquet.

Outdoor Grills: We have grills next to several of our cabins. You can find out if your cabin has a grill next to it by looking at the property map, as the property map has the location of the grills. To use the grills, you will want to read the grill instructions to you use them in a safe manner (see Grill Instructions below).

WiFi: You As you move around the property, your phone or computer will still try to connect to the original access point

that you were on. For example, if you are at the Lodge building and using the WiFi, and then head to your cabin, your phone will still try to connect to the WiFi access point at the Lodge building. It will take a moment for your phone to connect to the access point nearest you at your cabin. If you want to speed up that process, you can turn-off your WiFi on your phone, and then turn-on the WiFi. That will manually get your phone to connect to the nearest WiFi unit manually rather than wait for your phone to move off the original WiFi access point to the nearest WiFi access point.



Power Outages and Flashlights: If the power goes out at the resort (*which it does occasionally, as we are in the wilderness*), we do have backup power at the Lodge building. The kitchen, lights, and specific power outlets at the Lodge will work during the power outage. We do not have backup power in the cabins. If you need light during a power outage in the cabin, or light to walk around the property at night, there is an Energizer lantern available in the cabin. In addition, Mr. Big Buddy indoor propane heaters can be picked up from the front desk to provide heat during a power outage.

Heat: Nest Thermostats Instructions

How to Use:

Nest thermostats don't have a touch screen. Use it just like  a normal thermostat, turn the outer ring to the right when you want it a little warmer, and turn it to the left when you want it a little cooler.

*The Nest thermostat controls the main heating for the cabins.

When changing the temperature to a higher set temperature point, the Nest thermostat will display the length of time to reach the set temperature.

The Nest thermostats only control heat, as there are no air conditioners in the cabins. For cooling the cabins, we can provide a box fan during your stay.

Note: Not all cabins have forced-air furnaces in them. So if you don't see a Nest thermostat in your cabin, you only have electric-baseboard heating (see the MySa thermostat instructions for operating the electric-baseboard heating)

Heating: MySa Thermostats Instructions

How to Use:

In standby mode the Mysa thermostat ***displays the current room temperature*** . Press the up/down arrows once and the display switches to the set point temperature. Press the up/down arrows again to change the set point to the desired temperature. After you have reached the desired set point, the Mysa thermostat will go back to displaying the current room temperature.

* Baseboard heating is the secondary heating unit for the cabins. When the heaters are on for any length of time, the Mysa thermostat will get warm to the touch. This is normal. When the difference between the room temperature and the set temperature is high, Mysa will use the full power of the heater. As the room temperature gets closer to the set temperature, it uses less intensity.

The Mysa thermostats ***only control heat***, as there are no air conditioners in the cabins. For cooling the cabins, we can

provide a box fan during your stay.

Heat: Fireplace Instructions

How to Start a Fire in Your Fireplace (Safely)

Put your firewood and kindling as far back into the fireplace as it will go, all the way back against the wall. Place a small amount of kindling in between your firewood and you can use some paper to get you started.



Place a small amount of paper in between kindling, use the matches that we provided on top of the mantle and light your paper to start the fire! If the fire is having a hard time staying lit on its own grab a little more kindling to help it stay lit!



Once your fire stays going on its own slowly add wood as needed, make sure not to smother it, also make sure it's in the back of your fireplace this will prevent the smoke from going into the cabin.



Please do not leave the fire unattended and make sure it is properly put out before leaving the cabin. Spread ashes out to help them burn down quicker.

Mr. Heater Big Buddy Indoor Propane Heater

During the winter season, a Mr. Heater Big Buddy Indoor  Propane Heater is in each of the cabins. During non-winter seasons, you can ask for this heater from the front desk if the heat isn't strong enough in your cabin.

The heater uses two small propane tanks, and is safe to use indoors. It is to be used as backup heat in case the propane furnace and the electric baseboard heaters are not working (e.g. *during a power outage*).

How to Start and Use the Heater

* DO NOT Leave the Heater Unattended while Burning *

To Light the Heaters:

- Make sure five-position control knob is in "off" position
- Depress and turn control knob counter clockwise to "Pilot" position. Ignitor will spark to light the pilot burner (if needed, repeat these steps until pilot lights) and continue to hold control knob down in "Pilot" position for 30-60 seconds.
- After lighting pilot, release knob. Knob should return to fully extended position. To operate heater slightly depress knob and gently turn to lock in desired position
- Turn control knob to "LO" or "MD" position to light heater leave on "LO" or "MD" position until the left burner tile has turned bright orange
- After left tile burner has turned bright orange, adjust the heat output by turning control knob to desired position "LO" "MD" or "HI"

- **** Both tiles turn bright orange only on HI setting, both propane bottles are needed for heater to be used in HI setting****

To Shut heater off:

- To shut heater off, slightly push down and turn control knob clockwise to “off” position
 - After turning heater off, wire guard WILL remain hot. Allow to thoroughly cool before storing.
 - DO NOT operate, store, or remove cylinder(s) near flammable items or ignition sources
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Outdoor Grill Instructions

We have added grills to various cabins have grills next to  them, and can be used by guests.

All grills are charcoal burning. Bring your own charcoal and lighter fluid.

NOTICE: You **CANNOT** burn firewood in the grills, or use the grills as a fire-pit.

You should bring your own grilling utensils, as they are not provided at this time.

When using the grills, we ask that you use aluminum foil on the rack for cleanliness and to keep them in good condition.

Instructions on How To Use the Grills

- Cover the grill rack with aluminum foil.
- Place the charcoal into the base of the grill.
- Use lighter fluid if needed and light the charcoal with a

match or lighter.

- Adjust the rack to the desired height for cooking.
- Once the charcoal is heated completely, begin cooking.
- After you are done cooking on the grill, remove the aluminum foil and throw away. (Make sure it is cooled down so as not to burn yourself, or to catch other materials on fire.)
- After the grill rack has cooled down, please scrub down the grill rack with a wire brush to clean any food that may have leaked through the aluminum foil.

Community Fire Pit

Open fires are not allowed around the cabins. This is for safety reasons. If one would like an open fire, there is a community fire pit at the Lodge building, on the south-east side (see pictures below). This fire pit can be used by the guests in a responsible manner. All fires should be completely put out before leaving the fire pit.

